



JZ helps
an injury law firm

1450 Madruga Ave.
Suite 200
Coral Gables, Florida 33146

Tel: 305 661 9977
Fax: 786 472 4179

jzhelps.com
jz@jzhelps.com

Today's date

Attn: Consumer Complaints
FLORIDA DEPARTMENT OF FINANCIAL SERVICES
DIVISION OF CONSUMER SERVICES

Sent via facsimile to 850-413-1550 and via email ServicePoint@myfloridacfo.com

Re:
My Client:
Date of Loss:
Geico insured:
Geico Claim #:

Dear FLORIDA DEPARTMENT OF FINANCIAL SERVICES,

I am filing a consumer complaint on behalf of my client, Name, against Long Name (hereinafter "Short Name") for its failure to provide reasonable explanation regarding its unwillingness to increase its settlement offer of ten thousand dollars (\$10,000.00) absent my client reducing his policy limits demand. Your website is broken; therefore I am faxing and emailing this request to you.

Medical information provided to Geico conclusively establishes the fact that my client has a herniated disc as well as other serious injuries caused by the subject motorcycle crash on DOI.

Although Geico has made a settlement offer of \$10,000, Geico claims adjuster xxxxxx verbally told me, on today's phone call, that she will not increase Geico's offer without my client reducing his demand below the policy limits of \$100,000.

This is despite the overwhelming evidence that has been provided to them over a (2) month period establishing the fact that they should be paying the policy limits.

In addition, my client is scheduled to get an Independent medical examination of his testicle – which was injured in this subject crash - which will only serve to increase the value of my client's claim.

Geico has failed to provide any substantive explanation despite repeated requests as to why it will not:

- pay the policy limits.
- offer more than \$10,000 without my client reducing his demand.

Geico has been provided all information to establish the validity of my client's claim.

I am requesting that the Department of Insurance issue an investigation into the practices of GEICO General Insurance Company.

Very truly yours,

/s/ Justin Ziegler

Justin Ziegler
Attorney

Cc: to flclaims@geico.com and fax to Geico @ (202) 354-5295